

OFFICE OF NAVAJO AND HOPI INDIAN RELOCATION

STRATEGIC PLAN FOR THE

GOVERNMENT PERFORMANCE & RESULTS ACT

For the Fiscal Years of 2012-2014

1. *Mission Statement* - The mission of the Office of Navajo and Hopi Indian Relocation is to provide quality services to eligible households and others impacted by the Relocation Act, in such a way that our clients have the opportunity to re-establish their lives in a positive and productive manner.

2. *General Goals & Objectives* - The long-range goal is to assure that all relocation-resettlement activities conducted by the Office are consistent with the intent of Congress and the Executive Branch, as expressed by PL93-531 and the Navajo and Hopi Indian Relocation Amendments Acts. Specifically, the Office will relocate certified clients (86 as of 12/31/11), and such others as may be certified by the ONHIR Hearing Officer's evaluation of appeals by denied applicants, at a pace of 15 client moves for FY2012, 20 clients in FY2013, and up to another 51 clients in FY2014, depending on funding allotted by Congress.

3. *How The Goals & Objectives Will Be Achieved* - There will be a comprehensive program of Relocation Operations for Navajo and Hopi families participating in resettlement activities. This will include necessary family counseling assistance, the payment of incentive bonuses, the acquisition of decent, safe, and sanitary replacement housing, the disposal of abandoned property and improvements on the former Joint Use Area, and various other activities necessarily associated with relocation-resettlement. The acquisition of replacement housing will include a comprehensive program of resale dwelling and new construction building inspections to assure proper housing is obtained.

As referenced in our budget request, the New Lands will see the maintenance of infrastructure projects necessary to allow relocatees to move into the area. There are lots available on the New Lands, and in the Coalmine Canyon subdivision. These lots as well as on-reservation homesites will be used to move many of the families currently certified. In addition, for those who can afford the cost of living, moves to off-reservation locales will be allowed.

The Office is asking for 40 FTE for FY2012 through FY2013. The Office intends to ask OMB for no further cuts to the FTE, since the number of client moves, and therefore the main workload, should remain fairly constant through FY2013. On a yearly basis, the Office will have a dialog with OMB discussing the current year's results, and deciding what FTE will be necessary for the workload to be accomplished in the next fiscal year.

There will be an effective management structure maintained for the direction, implementation, and management of Office policy. Appropriate technical and engineering support will be provided for planning and implementation of agency activities. Efforts will be made to ease the impact of relocation on both the Navajo Nation and the Hopi Tribe by close communications with these two partners.

4. *Relation of Performance Goals to General Goals and Objectives of the Strategic Plan* - The specific performance goals to be attained in the next three years are outlined below as projected client moves per year:

FY2012 - 15 cases

FY2013 - 20 cases

FY2014 - 51 cases, up to the amount of funding available
86 cases, total currently certified but not relocated

We expect more cases to be certified during each of these three years, due to a District Court lawsuit settled in FY2008. There may also be other certifications from appeals made by previously denied applicants, but we cannot estimate how many new certifications there will be.

Once all certified clients have been relocated, there will still be two years that will be required to fulfill our obligation to provide two-year post-move support and two-year home warranties, which are part of our agency on-going processes. These services would have to be provided up to the very last client moved to assure that the Navajo Hopi Legal Services, or some other client advocacy group, does not bring a cause of action against the Office for unequal treatment of clients. There also will be administrative close-out activities during these two years that will necessitate the retention of a skeleton crew.

5. *Factors Beyond The Control Of The Office* - Since this is a program of voluntary relocation, some clients have not actively pursued their housing benefits. At this point in time, if a client is not performing the necessary tasks to be able to move, their case will be administratively closed. If that client subsequently performs the necessary tasks, and is still able to be moved by the time the Office moves the last client, the Office will reinstate their benefits.

6. *Program Evaluations* - The basic performance indicator will be a calculation of how many relocation contracts are signed each year versus the number of moves estimated to be possible. This calculation will be a composite of many smaller indicators such as how many clients were certified, how many completed the basic counseling, how many homesite leases were received from the Navajo Nation, how many clients actually chose their contractor and built their home, etc. All of these smaller indicators are also affected by various uncontrollable items. Each year, the calculation of moves possible will be revisited in light of funding available, as well as estimates of future funding.